

## Key Service & Emergency Contacts at a Glance



**General Inquiries:** Our SCCON trade fair management team is happy to assist you at any time. You can reach them at **+49 30 3038 2300**.



**Basic Stand Construction Packages in hub27:** For questions about stand construction and equipment for the Basic Packages in hub27, please contact Gesa Miltner at **+49 30 3038 4551** or Mariam Khaindrava at **+49 30 3038 4563**

**Startup Stands in Hall 25 and LUX Stands in Hall 26:** Please contact Kathi Holmann at **+49 30 3038 4634**

**Selb Custom Stand Builders in hub27 and Halls 25 & 26:** Having technical issues or need to book additional stand construction services? Orders can be placed and viewed at any time via the [Exhibitor-Shop](#). For urgent inquiries, please contact Exhibitor Services at **+49 30 3038 1400**.



The **hall inspectors** Mr. Schulz (hub27) and Mr. Goldau (Halls 25 & 26) are authorized by the trade fair management to monitor compliance with construction regulations and intervene in case of safety hazards. Reach them at **+49 30 3038 4143** or **+49 30 3038 4149**.

In case of issues within the halls, you can also contact the trade fair management directly at **+49 30 3038 2300**.



For **urgent stand cleaning** requests, contact Exhibitor Services at **+49 30 3038 1400**  
If a scheduled cleaning was not carried out, please report this before 12 noon.



We offer a free **storage facility for advertising materials** in Hall 26.  
Your on-site contact is **Mr. Torrisi**, reachable at **+49 173 2093020**.



Enjoy free Wi-Fi at the Smart Country Convention.  
SSID: **SCCON-WIFI** – No password required



**Smart Country Convention App:** Find hall plans, exhibitor details, event program and more in the free SCCON app – available in the App Store and Google Play Store.



For questions on **access, loading areas, or parking**, please contact the Traffic Service Hotline at **+49 30 3038 4888**.



Need help with your company profile on the **online platform & app** or using **Lead Scan Team**? Our support team is available at **+49 30 3038 2500**



**Press Inquiries:** You can reach our press team at **+49 30 3038 2394**



**Stand Catering:** For catering at your booth, the team from Capital Catering GmbH is happy to help at **+49 30 3038 2993**.

## Important Security Note from the Police:

Please pay special attention to your personal belongings during the event. If you witness a theft, immediately inform the on-site security and the police.

For emergencies or personal injuries, dial **110** or call **+49 30 4664 222701**

To file a police report online: [www.internetwache-polizei-berlin.de](http://www.internetwache-polizei-berlin.de)

You can find more information anytime online at [www.smartcountry.berlin](http://www.smartcountry.berlin).

